





Gamification

gam-i-fic-ation (noun)

Using game thinking and game mechanics to engage and retain users and customers.

see also: advergaming, serious games



Gamification

A US\$421.3 million industry today A US\$5.502 billion industry by 2018 70% of the top 2000 global companies will have at least one gamified app by 2014 80% of those will fail because of poor design

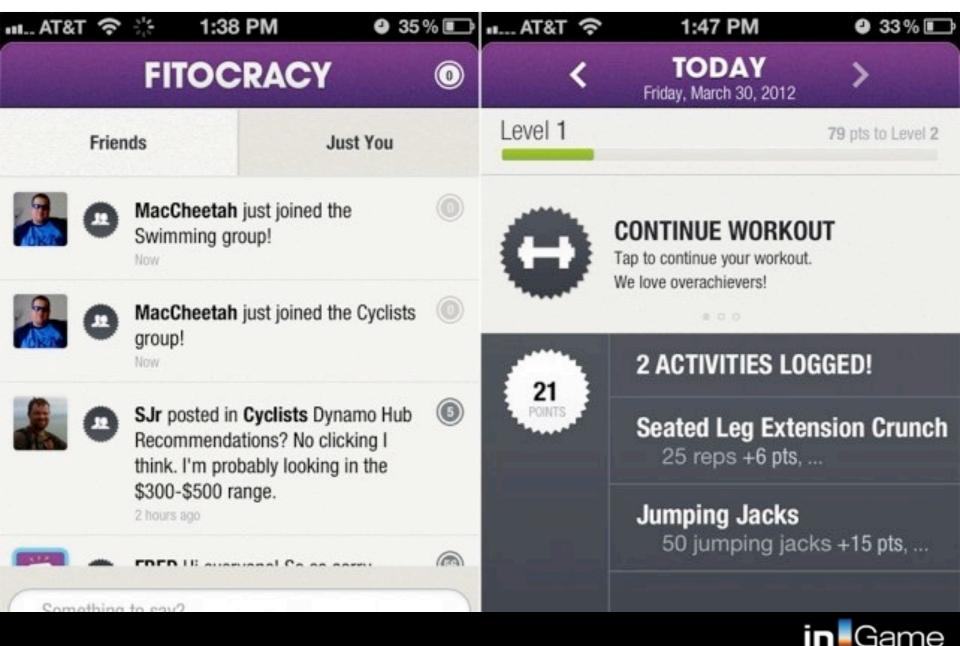
Source: Gartner Research, Markets&Markets





93% of NZ households have a device for playing games
The average age: 33 years
72% of gamers are over 18
47% are female
79% of parents play video games with their children
Source: Bond University, Digital NZ Report

Goal Setting and Feedback: Fitocracy



Motivation: Zombies, Run!









Increase Social Media Participation: Verizon Insider

Calendar full calendar

All events switch city



Verizon Insider on

Facebook

🖒 Like

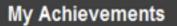


Redskins 3D-TV Sweepstakes AUG. 21- FEB. 2

Imagine how much fun watching Washington Redskins games at home would be on a 40° 3D-TV!

The Verizon Scholarship Award

See if you qualify for this amazing scholarship, given to worthy recipients who excel academically, are leaders amongst





Top Players



Brad C. APPRENTICE | 1,012pts

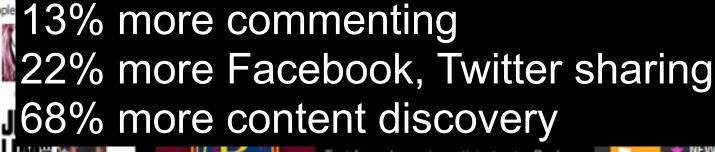


23,962 people

Russel

VERIZO

ISIDE



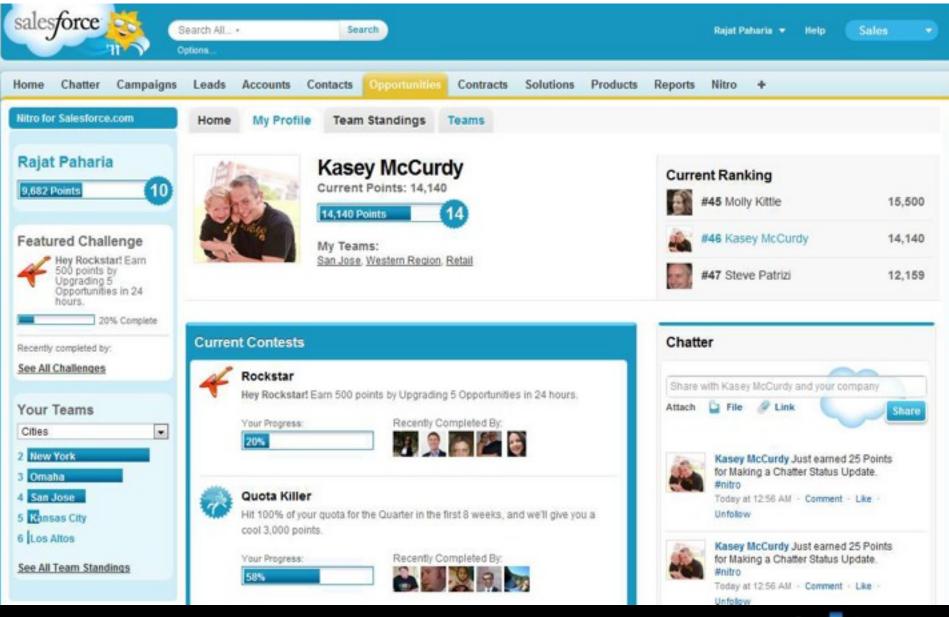
Gigya, 2013

Text for a chance to participate at a Real Salt Lake game.





Employee Incentives: Salesforce.com





Motivation and Completion: Code Avengers



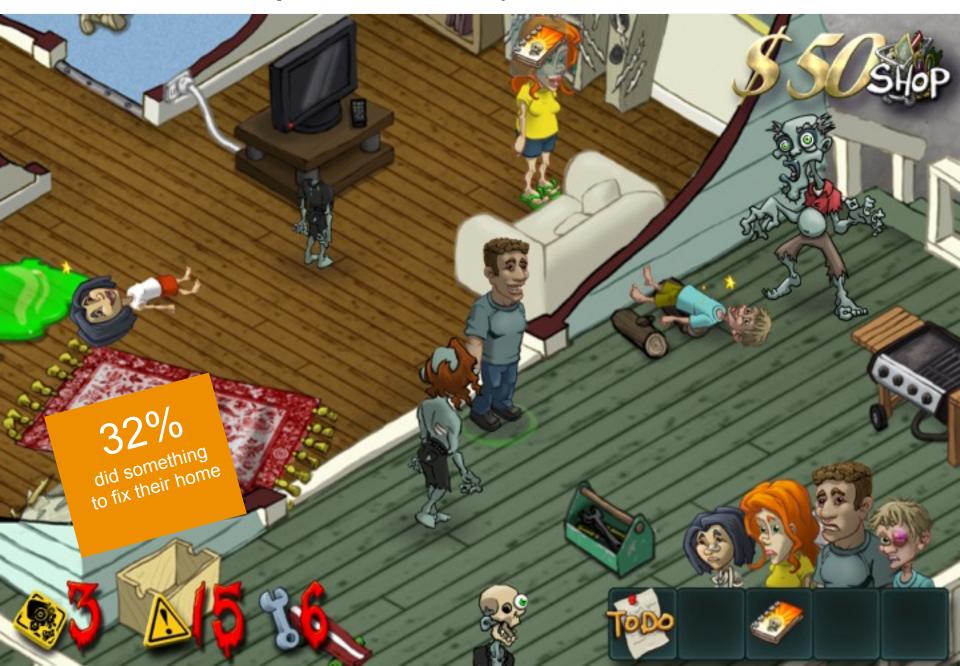


Loyalty and Retention: New World Little Shop





Behaviour Change: SafeHouse by ACC



Behaviour Change: WorkSafeSIM



Behaviour Change: Sparx by University of Auckland





Learning: Ready To Practice: University of Auckland

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1:00

I was fine until 2 or 3 days ago then I just started feeling tired. I'm not eating and today I just couldn't move my arms or legs.





Learning: Countdown to Impact: University of Auckland

But none of our scientists can agree which is the most effective solution! We need **you** to choose.

No pressure...

POSSIBLE SOLUTION

SOLAR SAL

NUCLEAR DRIVE-BY

KINECT IMPACTOR

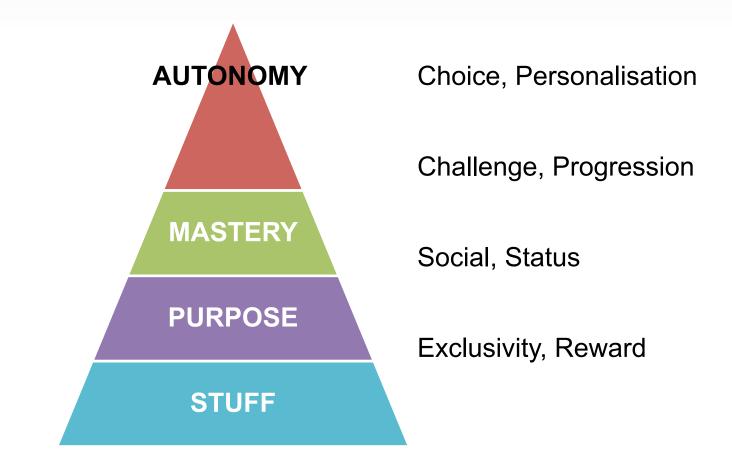


The scoreboard ain't the game





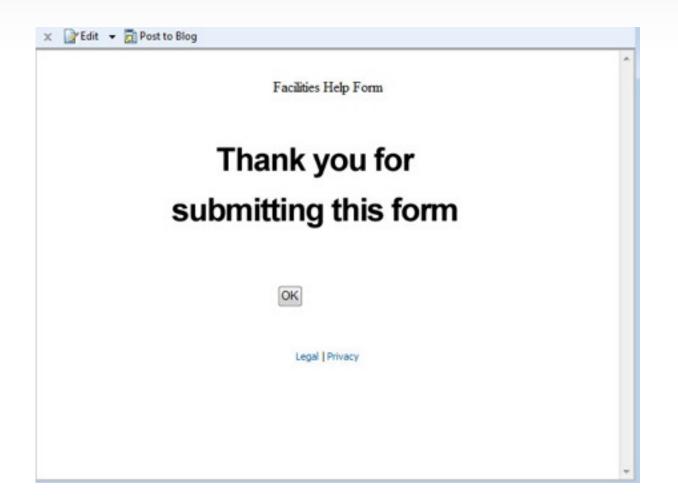
What Motivates People?



Dan Pink / Gabe Zichermann,



Feedback: Your website



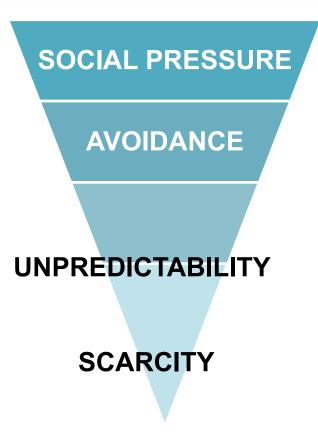


Feedback: Street Fighter 4





What Do People Avoid?







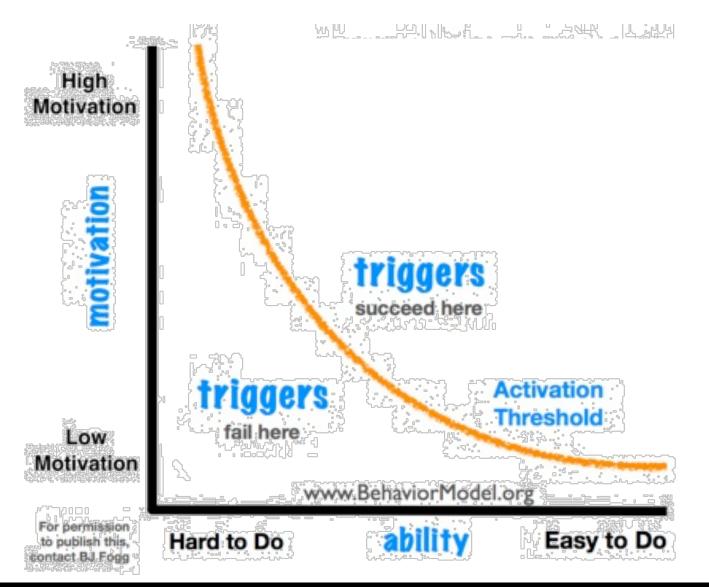
Increase sales: V Robbers Advergame



- There were 123,000 attempted robberies during the campaign
- Players spent an average of 23 minutes per site visit.
- Facebook engagement increased 174%. Sales up 12%.



BJ Fogg Behavior Model





Analytics

Video Games

Gamification

Behavioural Psychology

Applied Digital Behavioural Psychology

